



12 Year Limited Warranty

Snap Decking, LLC. (hereinafter referred to as “Manufacturer”) warrants a 12-Year Limited Warranty to the Original Purchaser (hereinafter referred to as “Purchaser”) of Snap Decking product(s) on the day of purchase. Snap Decking is committed to producing decking panels that are free of defects in workmanship and material. The 12-Year Limited Warranty is solely for the Purchaser; product(s) cannot be assigned or transferred to a third party. This warranty warrants that decking panel(s) will not crack, split, peel, blister, cup, rot, or decay (Note: Snap Decking will not cover fading within the 12-Year Limited Warranty).

Snap Decking is not liable and reserves the right to void a purchaser’s warranty in the case of the following (1) Improper installation and/or failure to abide by the Manufacturer’s installation guidelines. (2) Movement, settling, distortion, erosion, or collapse of the ground or supporting structure on which the decking panels are installed. (3) Any Acts of God (i.e., earthquakes, tornados, hurricanes, lightning, flooding, and wildfire, etc.), foreign substances (i.e., oil, grease, dirt, etc.), and environmental conditions (i.e., mildew, air pollution, etc.). (4) Improper mishandling, installation, neglect, or misuse. (5) Failure to comply with product specifications for utility within the guidelines set forth by the Manufacturer published on the Manufacturer’s website.

If a defect occurs, the Purchaser’s responsibility is to notify the Manufacturer by mail or email within the warranty period. Purchasers that are submitting a Warranty Claim Form must provide proof of purchase with date of purchase. Once a submission is received, a quality assurance representative will approve the warranty claim (Snap Decking reserves the right to ask for the defected product(s), and cost for return will be on Purchaser’s behalf). After approval, Snap Decking will either replace the defective product(s) at the depreciated quantity or refund the depreciated value. Beginning in the third year of the date of purchase, product(s) will depreciate by 10% each year until the end of year 12.

To make a claim underneath this warranty, the Purchaser may submit a Warranty Claim Form describing the defective product(s) with photographic proof of the defective material. Warranty Claim Forms can be mailed or emailed to service@snapdecking.com. Submit mail-in Warranty Claimant Form to the following mailing address:

Snap Decking, LLC.
11405 N. Pennsylvania St.
Suite 106
Carmel, IN 46032
United States

No person or entity is authorized to intercede for Snap Decking. Snap Decking is not bound to any statement, representative verbal or written promissory to the quality or assurances to Snap Decking product(s) other than what is stipulated within this 12-Year Limited Warranty. To the fullest extent permitted under the law, under no event will Snap Decking be liable for incidental or consequential damages that Purchaser may seek in contract or tort. Snap Decking’s liability for non-personal injury claims concerning defective products shall in no event exceed the replacement of product(s) or refund of the purchased price, as mentioned above. Also, as permitted under law, this warranty shall not cover, and Snap Decking is not responsible for, costs and expenses incurred concerning the removal of the defective product(s) or the installation of replacement materials, including but not limited to the labor and shipping cost.